

Date: May 1, 2026

Regarding: Sienna Management

Dear Cobblestone Homeowners,

We are writing to inform you that the Board of Directors has received formal notice from our current management company, Sienna Community Management, that they will be terminating their management services agreement with the Association effective **July 31, 2026**.

Despite continued efforts over a number of months to improve and strengthen Sienna's HOA operations, Sienna has determined that they are unable to continue to provide professional management services to the HOA. We agree that it is in both their interest and Cobblestone's to transition to a management company better positioned to effectively serve the needs of our community.

Sienna Community Management and the Board are fully committed to ensuring a smooth and well-managed transition process. Manager Office hours, committee work, and communication via the community website will remain fully intact throughout this period.

We want to assure all homeowners that gatehouse staffing and community management services will continue without interruption through July 31, 2026. At this time, we do not anticipate any deterioration in service levels during the transition period. The Board will be actively monitoring performance to ensure consistency and responsiveness. Please be advised that we do not anticipate any changes to the gate house staff.

The Board has established the following timeline to conduct a thorough and efficient search:

- **May 1 – May 18:** Request for Proposals (RFP) issued and initial candidate evaluations
- **May 19 – June 1:** Selection Committee identifies and selects top 2–3 candidates for Board interviews
- **June 1 – June 15:** Board interviews with selected finalist firms
- **By July 1:** Final selection of new management company
- **August 1:** Anticipated start date for the new management company

Our goal is to secure a highly qualified firm capable of providing strong on-site management, financial oversight, and operational excellence for Cobblestone.

Your involvement is important during this period:

- If you have recommendations for HOA management companies you believe we should consider, we welcome your input.
- If you experience any service-related issues, please notify the Board promptly so they can be addressed in real time

You may contact the Board through the usual communication channels.

We appreciate your understanding and cooperation as we navigate this transition. The Board is focused on maintaining stability while positioning Cobblestone for continued success with a new management partner.

Sincerely,

Cobblestone HOA Board of Directors

Sally Jeffcoat

Roger Begelman

Mike Boteho

Jim Kingston

Jennifer McDowell

Jesse Trapp

Ashok Sudan